

# TERMS & CONDITIONS

The air holidays and flights shown on this site are ATOL protected by the Civil Aviation Authority, and we act as agents for licensed tour operators. The relevant ATOL number is displayed with each holiday shown. The flight bookings we make are also ATOL protected; except when tickets for scheduled flights are sent to you within 24 hours of payment being accepted; or where your payment is made direct to airlines. ATOL protection extends primarily to customers who book and pay in the United Kingdom, Click on the ATOL logo if you want to know more. As travel and booking agents we act only as Agents for the Principals actually providing the relevant services and with whom your contract will be made. We shall not be liable for any act or default on the part of such Principal or its agents or servants. All holidays shown are subject to availability.

## **GENERAL**

We do not make any charges for deposits or final balances when paid by Debit Cards. Deposits and final balances paid by Credit Cards are subject to a 2% handling fee. Payments made by cheque require 7 working days for clearance.

## **INSURANCE**

It is a booking condition of all tour operators & suppliers that you have adequate travel insurance. Passengers must take out travel insurance and details of our special facilities are available. Neither we nor any of

our Agents or Servants shall be liable or responsible for any loss, damage, and injury. Delay or inconvenience whatsoever to any traveller or his luggage or other personal property sustained or suffered in, or during, any passage, journey, trip or stay, or in respect of any accommodation or in the carrying out of any arrangements booked through us. In the case that you decline insurance you may be asked to sign an indemnity form, or provide details of alternative cover. No insurance will be issued until the full premium has been received.

#### ● **PAYMENTS**

We reserve the right to adjust prices and times given or quoted should circumstances make necessary. Prior notice will be given in most circumstances. We can only guarantee against fare increases when the full balances are paid in full at time of booking.

#### ● **ALTERATIONS**

Our receipt of a deposit and the lodging of a booking form does not constitute confirmation of the booking. Confirmation or otherwise is given separately in a form of an ATOL receipt for flight inclusive bookings.

#### ● **CONFIRMATION**

Passengers should assume that all bookings made are sold on a totally non-refundable basis unless otherwise advised by us. All cancellations by a client must be in writing. If a client cancels a booking the deposit will be retained by us as fee to cover expenses, but clients are liable for all

expenses and liabilities incurred by us if these exceed the deposit.

- **CLAIMS**  
In the event of a claim, our maximum liability is restricted to the total amount paid to us by the claimant less any expenses incurred.
- **FORFEITURE OF RESERVATIONS**  
All final balances must be paid at least two months before departure or the date given at time of booking in writing or orally. If they are not paid we reserve the right, which may be exercised without any notice to the passenger whatsoever, to cancel the reservation and retain any balances.
- **PASSPORTS, VISAS AND HEALTH CERTIFICATES**  
Passengers must be in possession of a valid passport and necessary visa(s) and health certificates. In case of passengers being refused entry by any immigration or other Authority all repatriation costs are to be borne by the passenger.
- **RECONFIRMATION**  
Where a passenger has to reconfirm a flight or return booking it is their responsibility for any inconvenience or loss caused by not doing this.

- **VALIDITY OF TICKETS**

Return tickets are only valid for dates specified on the tickets unless a change is made by the company, or at the passengers request and make an additional charge at our discretion.

- **INFORMATION GIVEN IN THE BOOKING FORM**

Information given in the Booking form is accepted by the Company as being correct unless subsequently amended in writing. We therefore do not accept any responsibility whatsoever, for any inconvenience or financial loss caused by wrong information being supplied to the company.

- **CHANGES OF REQUESTED TRAVEL ARRANGEMENTS**

All requests by passengers to alter booking or travel arrangements must be writing or made in person. Should a firm booking already be held a charge of minimum of £50 will be made to change the dates of travel subject to conditions of booking/ticket and availability.

- **JURISDICTION**

All agreements between the traveller and us shall be governed by English Law and within the exclusive jurisdiction of English Courts.

- **TRAVEL TICKETS & DOCUMENTATION**

Our responsibility is to provide tickets for collection at our office. Tickets posted to clients are done so at the client's risk. Any costs arising from non-delivery will be borne by the client. For late bookings collection of

tickets at the airport will be arranged charges will apply.